



Stay Safe with the Covid-19 Protocols for Silk Thai Spa

Thank you for your patience while we ensure a safe and sanitized environment for our clients and staff



ALL OUR THERAPISTS ARE FULLY VACCINATED

Pre-Appointment info

- Please try to book an appointment by calling 011 022 2088/076 418 6628. All walk-ins are subject to appointments and salon capacity.
- If you are early for your appointment or the Therapist is not available to open for you please phone us.
- You may be asked to wait in our waiting room for a few minutes until your Therapist is ready for your appointment
- Please only bring accompanying guests or children into the salon where absolutely necessary
- We offer refreshments but ask that you not bring food into the salon.



Entering the salon



- All guests entering the salon will be required to wear a mask at all times
- When entering the salon, you will get your temperature checked, using a contactless thermometer
- A screening questionnaire will need to be completed upon entry
- If a high temperature or any symptoms are present the therapist may ask you to reschedule your appointment for a future date
- Please reschedule if you feel unwell, have a high temperature or have been around someone who is sick



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Personal Protection

- Therapists must wear a mask for all treatments and gloves where necessary
- There are disposable bed and pillow covers that are replaced before each treatment
- Although all our equipment is sanitized after each treatment and deep cleansed at the end of day, you may purchase Foot file, Buffers etc for your personal use and reuse for future appointments



Sanitizing



- Sanitizer is available at the front door, in the bathroom and within the salon. Please sanitize your hands upon entry
- 30 minutes has been booked out before each treatment for sanitation and the whole salon is deep cleansed every day and fogged monthly
- Frequently touched surfaces including door handles, bathroom, and credit card machines etc. will be sanitized before and after each use
- Therapists will sanitize their hands, utensils and workstations after and during each treatment
- The Spa is thoroughly disinfected with an accredited surface disinfectant applied by the use of a Fogging machine on a weekly basis

Payment

- Preferred payment is EFT before the appointment, credit card and contactless pay
- The Credit card machine and reception desk will be sanitized before and after each use



If you see anyone not adhering to the above protocol, please report to Saichon on 0745879991.

To find out more about COVID-19, you can visit the official South African Department of Health's COVID-19 Resource Portal. <https://sacoronavirus.co.za/>